How to Fix Scanner Not working in Windows 11

< Problem in details >

If your Windows 11 computer connects to scanner in a network environment (LAN) during the restart the PC, it may fail to load driver because of a compatibility issue between the scanner and the new version of Windows 11.

<Current status>

We have no other choice but to wait a remedy for use with Windows 11 because this is Windows 11 common problem.

<Workaround>

If you had a problem connecting to scanner, there is a workaround by which you can restart Windows Imaging Acquisition (WIA) service manually. Follow the steps below.

(1) Press [Ctrl] + [Shift] + [Esc] to open the Task Manager and run it.

(2) Click on "More Details" at the bottom of the simple view window and expand the list.

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(3) Go to "Services" tab and find "StiSvc" from the name list.

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<u>File</u> <u>Options</u> <u>V</u> iew					
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Name	PID	Description	Status	Group	
StateRepository	3200	State Repository Service	Running	appmodel	
😪 StiSvc	3780	Windows Image Acquisition (WIA)	Running	imgsvc	
🖏 StorSvc	12796	Storage Service	Running	LocalSystemNe	
🖏 svsvc		Spot Verifier	Stopped	LocalSystemNe	
😪 swprv		Microsoft Software Shadow Copy Pro	Stopped	swprv	
🔍 SysMain	2776	SysMain	Running	LocalSystemNe	- 1
SystemEventsBroker	1128	System Events Broker	Running	DcomLaunch	
Carl TabletInputService	5656	Touch Keyboard and Handwriting Pan	Running	LocalSystemNe	
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(4) Right-click on "StiSvc" and select "Restart" from the context menu. Restart the Windows Image Acquisition service to resolve this issue.

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File Options View					
Processes Performance A	App history Sta	rtup Users Details Services			
Name StateRepository	PID 3200	Description State Repository Service	Status Running	Group appmodel	
StiSvc StorSvc Svsvc	Start Stop	rice	Running Running Stopped	imgsvc LocalSystemNe LocalSystemNe	
SysMain SystemEventsBroker TabletInputService	Restart Open Servi Search onli Go to detai	ces ne its Broker jard and Handwriting Pan	Stopped Running Running Running	swprv LocalSystemNe DcomLaunch LocalSystemNe	1
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